# ExtranetUserManager By Envision IT

Running Effective Projects In Office 365

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- VP Toronto SharePoint User Group

- O365 Productivity Consultants
- Go-to partner for SharePoint Websites, Intranets, Extranets, and Collaboration portals
- 14 years of SharePoint experience
- Microsoft Gold Partner
- Multiple award winner

ExtranetUserManager





#### **Extranet User Manager**



- Easy delegation of user management to business
- Self-registration, approvals, forgotten password reset
- Simplified login for both internal and external users

# Agenda

- Introductions
- Project Management Background
- Project Sites in Office 365
- Governance and Permissions
- Site Provisioning
- External Users
- Wrap-Up and Q&A

Project Management Background



- On time and on budget
- Return on investment
- Aligned with strategic goals and objectives
- Quality
- Business Value

# 10 Rules of Highly Successful Project Management

- 1. Be Agile
- 2. Do Not Micromanage
- 3. Keep Improving Your Project Management Practice
- 4. Ongoing Planning
- 5. Work with a Sense of Urgency

- Visualize and Communicate all Project Deliverables and Activities
- 7. Complete Deliverables Step-by-Step
- 8. Healthy Risk Management
- 9. Open Communication
- 10. Never Lose Sight of the 3-Factors: Time, Budget, and Quality

https://www.projectsmart.co.uk/10-rules-of-highly-successful-project-management.php

## **Project Management Triangle**



- Scope, time, and cost are interrelated
- Not possible to optimize all three





#### Methodologies



#### Hybrid combining elements of both





## Communications



- Effective communications are key
- Both to the team and stakeholders

ExtranetUserManager



# **Communication Methods**

#### Traditional

- In Person Meetings
- Phone calls
- Email
- Documents
  - Word, Excel, PowerPoint

#### Newer

- Virtual Meetings
- Instant Message
- Enterprise Social
- Portals

Which version of SharePoint are you currently using?

- Office 365
- SharePoint Server 2013
- SharePoint Server 2010
- SharePoint Foundation (2010 or 2013)
- MOSS 2007 or WSS 3.0

# Poll 2

#### How do you use SharePoint today?

- Internal collaboration
- Internal web publishing (Intranet)
- Extranets
- Public facing website

# Office 365





- Suite of desktop, mobile and browser based productivity tools
- Windows, Mac, iOS, and Android support
- Supports all the major browsers

www.envisionit.com/Events/Webinar-2015-06-11-Office-365-The-Future-is-Now

- Standard site template in SharePoint goes back to the beginnings in 2001
- Current template
  - Document library
  - Newsfeed
  - OneNote notebook
  - Wiki library
- Can be extended with additional lists and libraries
- SharePoint centric



#### **Document Sets**

- Folders with metadata
- Useful for simple projects
- Only deals with documents

- Combines email and calendar from Exchange and documents from SharePoint
- Conversations are really email threads
  - These can include users external to the organization
- Calendars are true Exchange calendars
  - Can invite them to meetings through Outlook
- Documents only have version history
  - No metadata, approvals, records, etc.
- No additional SharePoint lists

## **Office 365 Planner**



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- Extension of Office 365 Groups
- 1:1 between Groups and Plans
- Tasks are represented as cards
  - Associated due dates, attachments, categories and conversations
- Cards organize into Boards
- Hub view tracks progress across all plans
- Documents have same limitations as in Groups

- Exchange email and calendar support
- OneNote for ad-hoc note taking
- Full SharePoint document libraries
- Custom lists
  - Tasks, Issues, Risks, Decisions
  - Top level Client and Project lists
- Sharing with External Users
- External systems
  - Financial, time tracking, bug tracking



#### **Governance and Permissions**



#### Governance

- Governance plan is a strong part of any Office 365 project
- Defines roles and responsibilities
- Not just who is allowed to do what
- Permissions are a key part
  - Not properly managing them often leads to a management mess

- Permissions can be applied at any level
  - Site
  - List or Library
  - Folder
  - Item level
- Good governance encourages permissions only at the top two levels

- Permissions can be applied to users or groups
- Groups can mean many things
  - SharePoint Group
  - Office 365 Group
  - AD Group -> Azure AD Group
  - EUM Group
- Good governance encourages only applying permissions to groups

#### Permissions and Group Membership

- Who can manage permissions should be different than who manages group membership
- Control of permissions should be tightly controlled
- Business should own group membership

- Create the project site from the template
- Create the Office 365 Group
- Create the EUM Group
- Assign ownership to all three
- Assign permissions to the project site to the Office 365 and EUM groups

- Nintex Form to request a site
- Nintex Workflow drives the approval
- PowerShell script creates the site and groups

- Custom list
- Fields for Client and Project
  - Client may already exist, pick from a lookup
- Content approval is on

#### **Nintex Forms**

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- Quick and Easy Forms Designer
- Access Anywhere, Anytime
- Seamless Workflow Integration

http://www.nintex.com/workflow-platform/nintex-forms/forms-for-office-365

# Nintex Workflow



- Create Office 365 Workflows with clicks, not code
- Build Workflows in minutes
- Connect to a range of cloud services
- Create enterprise workflows with out-of-the-box actions

http://www.nintex.com/workflow-platform/nintex-workflow/workflow-for-office-365

# External (Extranet) Users

# **Examples of Extranet Users**

- Members
- Customers
- Vendors
- Suppliers
- Volunteers

- Board of Directors
- Citizens
- Researchers
- Tenants
- Partners

- Who is coming into the Extranet?
- Does everyone see the same information?
- Is there a member database to interface with?
- Is it invitation only, or can people self-register
- Who approves new registrations?
- Is it just the Extranet they will be accessing, or are there other systems?

### **SharePoint Authentication**

#### **Office 365 Authentication Options**







- Creating full subscription accounts
- Office 365 External Sharing
- Extranet User Manager

## **Office 365 External Sharing**

- Up to 10,000 free external users in your Office 365 subscription through External Sharing
- Must use the Microsoft login form
- External users must have a Microsoft account, or be an Office 365 subscriber themselves
- No control over what account is used to accept the invitation
- "Light-weight solution"
  - Bill Baer Microsoft Senior Product Marketing Manager and Microsoft Certified Master for SharePoint 2007 in the SharePoint product group





#### **Extranet User Manager**

- Federates with Office 365
- Provides a fully branded, customizable login experience
- Can be AD, SQL, or other user repository under the hood
- Provides Single Sign-On to multiple systems
  - Can be any SAML claims compliant system, not just SharePoint



# **Next Steps**

- Reach out to Erika Moll, Sales
  - e: erika.moll@extranetusermanager.com
  - p: (416) 938-6854
- More product information
- A technical demo with our team
- Request a hosted trial or evaluation copy of EUM





# Questions?

